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Cc: EDSC.SERVICECANADADIRECT-SERVICECANADALIVE.ESDC@servicecanada.gc.ca
Subject: SERVICE CANADA LIVE- Service Canada Webinars/SERVICE CANADA EN DIRECT - Webinaires de Service

(Texte en Français plus bas)



You are receiving this email because your organization is a valued Service Canada stakeholder.

Do your clients ask frequent questions about Government of Canada programs or services? Are you unsure about the next steps they should take to get the government assistance they need?

Service Canada is offering free webinars from **February 2, 2021 to February 25, 2021** to provide information to our Service Delivery Partners about federal government programs and services that could benefit your clients - including Indigenous peoples, seniors, persons with disabilities, families, youth, workers (including self-employed individuals), employers and newcomers.

Join from anywhere! The presentations are delivered via WebEx technology, with the audio portion provided via telephone. Choose to attend the webinars that are most relevant to you and your clients, the webinar schedule and topics are outlined below.

To register, please click the **REGISTER NOW** button below and e-mail your selection(s), you will receive a response within two business days. **The deadline to register is at 4:00pm, the day before any session.**

Webinar Topic	Description	
COVID-19 Special Measures for Canadians	This webinar is presented in collaboration with the Canada Revenue Agency. We will review the COVID-19 special measures implemented to help Canadians. Find out about new benefits, e-services and alternative ways to connect with Service Canada.	February 11 th at 10:00am
Service Canada Overview for People with Disabilities	This webinar is presented in collaboration with the Canada Revenue Agency. The Government of Canada offers a variety of services and financial benefits to assist people with disabilities and their families. We will provide an overview of benefits and credits that may be right for your clients.	February 3 rd at 2:00pm
Record of Employment on the Web	Review ROE web, its benefits for businesses and employees, the steps to register for this tool and other services available to employers.	February 4 th at 10:00am
Benefits and Services for Vulnerable Seniors	This webinar is presented in collaboration with the Canada Revenue Agency. We will provide valuable information on the tax credits and other benefits and services available to seniors with low income. Learn about the Guaranteed Income Supplement, Allowance, Disability Tax Credit, the Community Volunteer Income Tax Program (CVITP) and much more!	February 9 th at 2:00pm
Service Canada Overview for Families	This webinar is presented in collaboration with the Canada Revenue Agency. We will provide Service Delivery Partners an overview of Government of Canada benefits to help families with the cost of raising children. Learn about Maternity and Parental Leave, Education Savings programs and other benefits and credits like the Canada Child Benefit, GST/HST Credit, and the Canada Workers Benefit.	February 10 th at 10:00am
Employment Insurance benefits and leave	This webinar is presented in collaboration with Employment Ontario. Find out about Employment Insurance benefits and leave information for workers and families, including the transition from CERB to EI. You will also learn about other services to support return to work endeavours available to your clients.	February 16 th at 10:00am
Support for Employers	This webinar is presented in collaboration with the Canada Revenue Agency. Learn about programs and benefits for employers like Work Sharing and the Canada Emergency Wage Subsidy. Other topics such as ROE Web and Job Bank services will also be explored.	February 16 th at 2:00pm
Service Canada Overview for Youth	This webinar is presented in collaboration with the Canada Revenue Agency. We will provide Service Delivery Partners an overview of Government of	February 17 th at 10:00am

	Canada programs and services for Youth ages 15-30. Learn about Apprenticeship grants, working for the government and how to apply for a Social Insurance number Online. The CRA will share information on the benefits and credits available to youth through income tax filing.	
Service Canada Overview for Newcomers	This webinar is presented in collaboration with the Canada Revenue Agency. We will provide Service Delivery Partners an overview of Service Canada's programs and services geared to Newcomers. Learn how to help your clients navigate the Canada.ca website including how to apply for a Social Insurance Number online, what your clients need to know about the Canadian tax system including how to apply for credits and benefits.	February 18 th at 2:00pm
Service Canada Overview for Families	This webinar is presented in collaboration with the Canada Revenue Agency. We will provide Service Delivery Partners an overview of Government of Canada benefits to help families with the cost of raising children. Learn about Maternity and Parental Leave, Education Savings programs and other benefits and credits like the Canada Child Benefit, GST/HST Credit, and the Canada Workers Benefit.	February 23 rd at 10:00am
Service Canada Overview for Newcomers	This webinar is presented in collaboration with the Canada Revenue Agency. We will provide Service Delivery Partners an overview of Service Canada's programs and services geared to Newcomers. Learn how to help your clients navigate the Canada.ca website including how to apply for a Social Insurance Number online, what your clients need to know about the Canadian tax system including how to apply for credits and benefits.	February 24 th at 2:00pm
Service Canada Overview for People with Disabilities	This webinar is presented in collaboration with the Canada Revenue Agency. The Government of Canada offers a variety of services and financial benefits to assist people with disabilities and their families. We will provide an overview of benefits and credits that may be right for your clients.	February 25 th at 10:00am

REGISTER NOW

For additional information, please contact us at EDSC.SERVICECANADADIRECT-SERVICECANADALIVE.ESDC@servicecanada.gc.ca.

For general information about Service Canada, please visit Canada.ca or call 1 800 O-Canada.



Vous recevez ce courriel en tant que partie prenante estimée de Service Canada.

Vos clients posent-ils souvent des questions sur les programmes ou services du gouvernement du Canada ? Vous n'êtes pas sûr des prochaines étapes qu'ils doivent suivre pour obtenir l'aide gouvernementale dont ils ont besoin ?

Service Canada offre à nos partenaires en prestations de services des webinaires gratuits du **2 Février 2021** au **25 Février 2021** afin fournir de l'information sur les programmes et les services du gouvernement fédéral, services dont vos clients pourraient bénéficier, notamment les peuples autochtones, les aînés, les personnes handicapées, les familles, les jeunes, les travailleurs (y compris les travailleurs autonomes), les employeurs et les nouveaux arrivants.

Participez de n'importe où ! Les présentations sont livrées via la technologie WebEx, avec audio transmis par téléphone. Choisissez les webinaires qui répondent à vos besoins et ceux de vos clients, l'horaire des webinaires et les sujets sont détaillés ci-dessous.

Pour vous inscrire, veuillez cliquer sur l'onglet « **S'ENREGISTRER** » ci-dessous et confirmez vos choix par courriel, vous recevrez des instructions supplémentaires dans les deux jours ouvrables. **La date limite pour s'inscrire est à 16h00, la veille de toute session.**

Sujet du Webinaire	Description	
Aperçu - Service Canada pour les Nouveaux Arrivants	Ce webinaire est présenté en collaboration avec l'Agence du revenu du Canada. Nous fournirons aux partenaires de service un aperçu des programmes et services de Service Canada destinés aux nouveaux arrivants. Apprenez comment aider vos clients à naviguer le site Canada.ca, notamment comment demander un numéro d'assurance sociale en ligne, ce que vos clients doivent savoir sur le système fiscal canadien, y compris comment demander des crédits et des prestations.	Le 3 Février à 10h00
Aperçu - Service Canada pour les Familles Vulnérables	Ce webinaire est présenté en collaboration avec l'Agence du revenu du Canada. Nous offrirons aux fournisseurs de service un aperçu des prestations du gouvernement du Canada pour aider les familles à subvenir aux besoins de leurs enfants. Renseignez-vous sur les prestations de maternité et parentales, les programmes d'épargne-études et d'autres prestations et crédits comme l'allocation canadienne pour enfants, le crédit pour la TPS/TVH et l'allocation canadienne pour les travailleurs.	Le 10 Février à 14h00
Aperçu - Service Canada pour les Aînés Vulnérables	Ce webinaire est présenté en collaboration avec l'Agence du revenu du Canada. Nous fournirons des informations précieuses sur les crédits d'impôt et d'autres prestations et services offerts aux personnes âgées à faible revenu. Découvrez le Supplément de revenu garanti, l'allocation, le crédit d'impôt pour personnes handicapées, le Programme communautaire des bénévoles en matière d'impôt (PCBMI) et bien plus encore!	Le 17 Février à 14h00
COVID-19 Mesures spéciales pour Canadiens	Ce webinaire est présenté en collaboration avec l'Agence du revenu du Canada. Nous passerons en revue des mesures spéciales COVID-19 mises en œuvre pour aider les Canadiens. Découvrez les nouvelles prestations, les services en ligne et d'autres moyens d'entrer en contact avec Service Canada.	Le 24 Février à 10h00

S'ENREGISTRER

Pour plus d'informations, veuillez nous contacter à EDSC.SERVICECANADADIRECT-SERVICECANADALIVE.ESDC@servicecanada.gc.ca

Pour des renseignements généraux au sujet de Service Canada, visitez Canada.ca ou composez le **1 800 O-Canada**.

