

Customer Service For Newcomer Youth



This 5-day course will prepare you for customer service roles in Canada and help connect you with employers that are hiring.

Program Benefits Delivered by a Team of Employment Experts



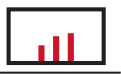
- Customized one-to-one support to help you start your job search
- Orientation to the customer service sector in Canada



- Employment opportunities with hiring managers



- Training from recognized providers
- Customer Service Excellence certification
- SmartServe Certification
- Food & Beverages Services Assessment through ALiGN
- In-class and one-on-one language coaching
- Marketing yourself for customer service roles
- Cultural and diversity training
- Acquiring 21st century skills



- Experiential and hands-on learning
- Coaching and support after you're hired

“The ACCES team made me feel at home in a foreign land. They helped me to create a customized employment action plan and improve my resume and interview skills. I am now a barista at Starbucks. Join ACCES!”

—
ABHISHEK BANSAL
PROGRAM ALUMNI

Eligibility

- Between the ages of 16-29
- Canadian Language Benchmark Level 3+
- Newcomer to Canada - Permanent Resident (PR), Convention Refugee or Protected Person

Visit us online for more information including upcoming program locations:

[acesemployment.ca/
Customer_Service_for_
Newcomer_Youth](https://acesemployment.ca/Customer_Service_for_Newcomer_Youth)

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Funded by:

Financé par :



Immigration, Refugees
and Citizenship Canada

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You belong in a job that reflects your skills and experience. ACCES will give you the support, coaching and connections you need to realize your full potential and make a lasting impact in your new job.

35,000+

JOBSEEKERS HELPED EACH YEAR

2,300

EMPLOYERS IN OUR NETWORK FOR YOU TO CONNECT WITH

30+

YEARS OF EXPERIENCE DELIVERING EMPLOYMENT & RECRUITMENT SERVICES

How can we help you find a job?



Job search support and guidance including customized one-to-one support and a variety of job search workshops.



Specialized services for women, youth, trades, French-language newcomers and newcomer entrepreneurs.



Connections to employers who are hiring through job fairs, networking, mentoring and employment opportunities.



Online services & programs:

- Canadian Employment Connections (pre-arrival)
- Electrical Engineering
- Business Connections en Français
- Webinars and online resources



Programs & services across various professional sectors:

- Construction Trades
- Cybersecurity
- Engineering
- Finance
- Hospitality
- Human Resources
- Information Technology
- Healthcare
- Sales and Marketing
- Supply Chain

Visit our website to learn more today: acesemployment.ca

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