

Connecting Families Initiative - digital access for low-income families

I am forwarding an important update about a digital access initiative for families who currently receive the maximum Canada Child Benefit from the federal government. 1 million families who receive the maximum Canada Child Benefit will be receiving a letter in the mail from the federal government in the coming weeks, with a unique code to allow them to sign up for \$10/month internet. This is an ongoing federal government program, sounds like they send out letters in waves to eligible families, so some folks may have already received the letter in a previous batch or may receive it at a later date instead.

Families who receive the letter may need support navigating the online portal they need to access to actually sign up for the \$10 internet. Please encourage/remind folks to hold onto their physical letter once they receive it, and even take a picture of it on their phone. If they lose the letter, it may be impossible for them to get a new code issued to access the subsidized internet (apparently the codes aren't kept on record- only mailed out in the letter).

Instructions to sign up through online portal: [Home - Connecting Families \(ic.gc.ca\)](https://ic.gc.ca)